

SAMSUNG

OfficeServ Connect

OfficeServ Application

Mobility, Connectivity, Flexibility

Ready for Action, Ready for Business

Mobility is more about connectivity, being in contact, than it is about moving around on the phone. In today's competitive business environment being properly 'connected' is more important than it's ever been. Having the right information, being up to date with the facts and speaking to people when it matters makes all the difference. Old info is the wrong info and returning calls when it's too late is pointless. OfficeServ Connect really delivers in bringing people and their methods of communication together and in contact with each other.



This useful application provides an alternative solution to mobility within the office, and outside the office, without the need for additional hardware. It allows an existing mobile phone to be assigned a DDI line and used to make and take calls via the office phone system. Customers have one number to dial (DDI or switchboard); the user has a single phone for use inside and outside the office; and the employer enjoys improved call management and lower phone bills as calls are made via the OfficeServ phone system.

Features of OfficeServ Connect

- System will poll up to 5 devices (mobile phone, home office, alternate office, warehouse, etc.) which will simultaneously ring.
- Make and receive calls through the OfficeServ system from any device including mobile as if you were at your desk.
- Always in contact, never miss that important call.
- Managing calls through the system allows you to maintain the central benefits of call control, operator console, voice mail, call recording, etc.
- Full control of the call including transfer with Pro upgrade.

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OfficeServ Connect Specification

Function Lists of OfficeServ	category	OfficeServ Connect	
		executive	standard
Attendant Recall on No Answer	ringing	•	•
Call Forward Follow-Me	ringing	•	x
Call Forward on Busy	ringing	•	•
Call Forward on DND	ringing	•	•
Call Forward on No Answer	ringing	•	•
Call Forward Unconditional	ringing	•	•
Call Intercept of OS Connect call by EP key	ringing	•	•
Call Intercept of OS Connect ringing	ringing	•	•
Class of Service	ringing	•	•
Direct Station Select	ringing	•	•
Do not Disturb	ringing	•	•
Do Not Disturb Override	ringing	•	•
Forced Trunk Release	ringing	•	•
In/Out of Group	ringing	•	•
Make calls via LCR	ringing	•	•
Make calls via OS Operator/Call	ringing	•	•
Monitoring on BLF key	ringing	•	•
Monitoring on Call Coverage Key	ringing	•	•
Monitoring via OS Operator/Call	ringing	•	•
Originators CLI Transfer	ringing	•	•
Reroute to Operator on Busy	ringing	•	•
Station Group Membership	ringing	•	•
Station pairing	ringing	•	•
Station Programed message	ringing	•	•
Voice Mail Indication	ringing	•	x
Account codes voluntary	in speech	•	x
Conference	in speech	•	x
Door Lock Release	in speech	•	x
Holding Calls	in speech	•	x
Transfer	in speech	•	x
Transfer Cancel	in speech	•	x
Transfer with Camp-On	in speech	•	x
Transfer with Consultation	in speech	•	x
Transfer with Remote Hold	in speech	•	x

Function Lists of OfficeServ	category	OfficeServ Connect	
		executive	standard
Account codes	dialing	•	x
Authorization codes	dialing	•	x
Barge-In on Busy	dialing	•	x
Call Pickup any Ringing calls	dialing	•	x
Camp-on on Busy	dialing	•	x
Distinctive Ring on Intercom call	dialing	•	x
Intercom call	dialing	•	x
Make External Calls	dialing	•	x
Paging to External Speaker	dialing	•	x
Paging to Internal Phone	dialing	•	x
Retrieve Calls on Hold	dialing	•	x
Station Call Back on Busy/No Answer	dialing	•	x
Toll Restriction	dialing	•	x
Activate/deactivate Mailbox system	setting	•	x
Activate/Deactivate OS Connect station	setting	•	x
Set Call forward	setting	•	x
Set Call Forward Follow-Me	setting	•	x
Set Do Not Disturb	setting	•	x
Link/Unlink Station Pairing	setting	•	x
Set Station Programed message	setting	•	x
Station Message Cancel	setting	•	x
Station Message Set on Idle	setting	•	x
Voice Mail Access	setting	•	x

